

Milledgeville Community CU Online Banking Walkthrough

Enrolling in Online Banking for the first time, the following steps will need to be completed:

1. Go to www.millccu.org and click the link provided on the Credit Union's web page to log into the NEW Online Banking home page.
2. First time users (or members who are new to this Home Banking site) will need to select "Click HERE to enroll now".

https://www.shareteccu.com/milledgevillecu Sharetec Systems Inc. [US]

MILLEDGEVILLE COMMUNITY CREDIT UNION
People Helping People

Welcome to Milledgeville Community Credit Union Home Banking.

Milledgeville Community Credit Union's New Online Banking Site!

- **Online Banking Signup Help:** [Click Here](#)
- **Password Requirements:** Your password must be a minimum of 8 characters in length, contain at least one upper and lower case letter. Remember that you may change your password any time by logging in and clicking the Services tab.
- If you have any questions, please call us at 815-225-7617
- **PLEASE NOTE: A TEMPORARY PASSWORD WILL BE EMAILED WITH INITIAL ENROLLMENT.**

<p>Returning Members</p> <p>We have added security measures to better protect you from fraud. A one time enrollment process will be required to establish authentication questions and a confidence word so you can be confident when you login to home banking.</p> <p>Login ID: <input type="text"/></p> <p>Password: <input type="password"/></p> <p>Login</p> <p>Forgot Your Password?</p>	<p>Enrolling or New Members</p> <p>Click HERE to enroll now If you are an existing Credit Union member, you can enroll today into Home Banking!</p>
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digicert
EV SECURE
Click to Verify
SSL Certificate

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3. Enter your member account number and email address. Click the box to acknowledge that you have read and agree to the terms of the Home Banking Enrollment disclosure. Then click the box labeled "Sign Up".



Sign up for Home Banking

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

MEMBER LOGIN:

SOCIAL SECURITY:
(no dashes)

EMAIL:

CONFIRM EMAIL:

Enrollment Disclosure [Home Banking Enrollment Disclosure](#)

4. Obtain your temporary password from your email address that you specified in the above screen.



Welcome to Home Banking

You have successfully registered for Home Banking!

A temporary password has been sent to your email address on file. You will be required to change it at first login.

[Click Here to Login](#)

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5. After pressing 'Click Here to Login', a screen will appear for you to enter your Login ID. This is your member account number.

We have added security measures to better protect you from fraud. A one time enrollment process will be required to establish authentication questions and a confidence word so you can be confident when you login to home banking.

Login ID:

Login

6. You will be prompted to answer a series of three authentication questions and select a "confidence word". This is a word or phrase that will show on your log-in screen to let you know that you have come to the authentic site for Mid-Illini Credit Union's Online Banking. Please note that answers to your authentication questions are case sensitive and you may not answer all of your questions with the same answer.

Enrollment

You must now select your authentication questions and confidence word. Each of the drop-down menu items contains eight questions for you to choose from. Then you must select a confidence word. These extra validations will ensure you have connected to the authorized online banking site.

AUTHENTICATION QUESTION 1	<input type="text" value="What is the name of your first pet?"/>	▼
ANSWER	<input type="text"/>	
AUTHENTICATION QUESTION 2	<input type="text" value="Where did you meet your spouse for the first time?"/>	▼
ANSWER	<input type="text"/>	
AUTHENTICATION QUESTION 3	<input type="text" value="In what year (YYYY) did you graduate from high school?"/>	▼
ANSWER	<input type="text"/>	
CONFIDENCE WORD	<input type="text"/>	

Remember me on this computer.

Save

Return

Remember me on this computer: This should be selected on the primary computer the member will be accessing HB with. If you log-in from another computer, the system will prompt you to answer one of your chosen Authentication Questions to verify your identity. Select "save" when complete.

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Select "Click Here to Login,"



Request Successful. Thank you.

Your confidence word has been set. Please store in a safe place.

[Click Here to Login](#)



Verify Confidence Word and Enter Password

 Please enter the Login ID name and Password.

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- If you have any questions, please call us at 815-225-7617
- **PLEASE NOTE: A TEMPORARY PASSWORD WILL BE EMAILED WITH INITIAL ENROLLMENT.**

Returning Members

To enhance the security of your account we will display a confidence word and ask you to enter your password. If the confidence word is not what you selected during enrollment, DO NOT log in and call Milledgeville Community CU immediately to report the incident.

Confidence Word: **bsdc123**

Password:

[Login](#)

[Return](#)

[Forgot Your Password?](#)

Enrolling or New Members

[Click HERE to enroll now](#)

If you are an existing Credit Union member, you can enroll today into Home Banking!



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After completing Authentication Questions, you will be returned to the login page and verify the Confidence Word.

7. Enter the password that you received in your email and then press "Login".

Note: If you did not select "Remember me on this computer" in a previous screen, a Security Check will be performed and you will be prompted to answer one of the questions selected along with inputting your email address:

You are seeing this page because you have not previously used this computer to log into home banking. If this is a new computer, a new browser, or a different computer than the one you enrolled on and you feel it is a safe computer, select "Remember me on this computer".

In what year (YYYY) did you graduate from high school?

Answer

Email Address:

Remember me on this computer.

Login

Return

Click HERE to enroll now

If you are an existing Credit Union member, you can enroll today into Home Banking!

8. The next step is to select a new password. It must be at least 8 characters in length, and must contain 1 capital letter, 1 number and 1 special character (!, @, #, \$, or %).

Your password has expired, you must change it now.

Login ID: ← Memebr Number

Current Password: ← Password from email

New Password: ← Create new password

Reenter New Password: ← Create new password

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- Once you have chosen your new password, the following screen will be displayed for you to set up Forgot Password Questions. Please note that answers to these questions are case sensitive and you may not answer all of your questions with the same answer:

Setup Forgot Password Questions

There is no record of forgot password questions.

Answer one or more of the following questions

What is your mother's maiden name?

What is your birth date (mm/dd/yy)?

What high school did you graduate from?

What is your favorite sports team?

- Once you have saved your answers, you will be directed to your Online Banking Account and the following will pop up on the screen. If the member does not want to enroll in E statements then would select No thanks and then will be directed to account info screen. If they choose to enroll in E Statements they would click on Sign Up Now.

CU
CREDIT UNION
People Helping People

Milledgeville Community Credit Union is going **GREEN** and is offering electronic statements.
Go Paperless!!

We ask that you review the Electronic Access Disclosure which you accepted at enrollment by clicking on the following link:
[Electronic Access Disclosure](#)

What are you waiting for?

- Easy secure access through Online Banking
- Receive an email notification when your online statement is ready
- Reduce your risk of identity theft

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11. If member does sign up for E statements- they will need to complete the Electronic Statement Test Drive to confirm they can open and view a PDF document on their PC. They need to [click here to open a PDF document and obtain the Access Code:](#)



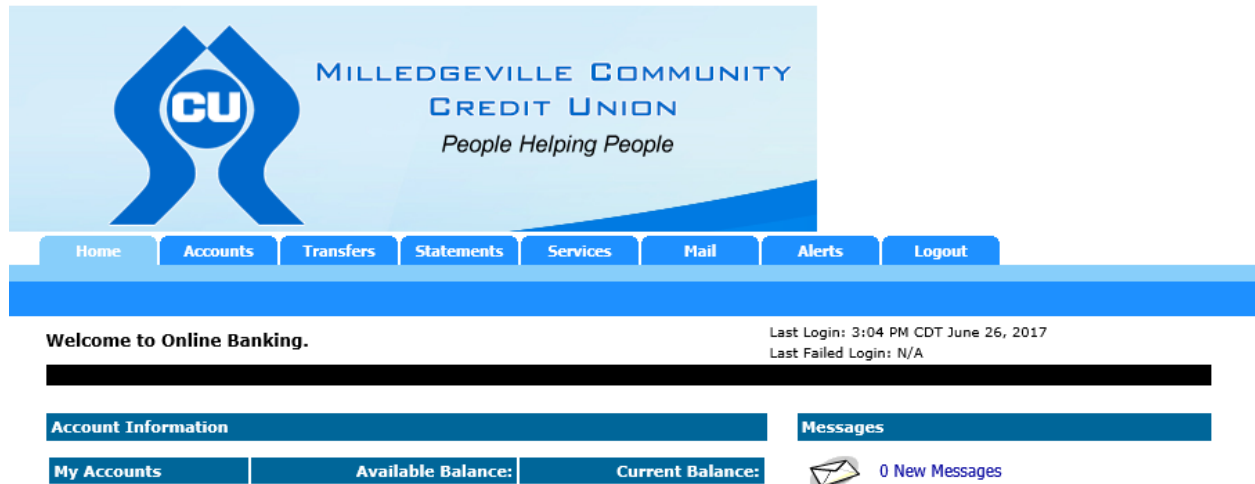
The screenshot shows the Milledgeville Community Credit Union website. The header features the CU logo and the text "MILLEDGEVILLE COMMUNITY CREDIT UNION" and "People Helping People". Below the header is a navigation menu with buttons for Home, Accounts, Transfers, Statements, Services, Mail, Alerts, and Logout. The main content area is titled "Statements" and dated "July 13, 2017". The text reads: "Your e-Statements will be delivered in PDF format and can be viewed, printed, and saved for future reference using Acrobat Reader. An email will be sent to your email address on file to inform you that your e-Statement is available. Your e-Statements will be available to you online for 12 months." Below this, it states: "In order to sign up for electronic statements, you must be able to view the following PDF document and obtain the Access Code within it to proceed. If you are unable to view the PDF, you may need to download and install Acrobat Reader." A link is provided: "Click here to open a PDF document and obtain the Access Code". Below the link is a text input field labeled "Enter Access Code from the PDF:".

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Enter the Access code in the box above. This will confirm they can open and view PDF document.

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12. Once this is completed- they will now be directed to their account information.



The screenshot displays the Milledgeville Community Credit Union online banking interface. At the top left is the logo, which consists of two hands holding a circle with the letters 'CU' inside. To the right of the logo, the text reads 'MILLEDGEVILLE COMMUNITY CREDIT UNION' and 'People Helping People' below it. A horizontal navigation bar contains buttons for 'Home', 'Accounts', 'Transfers', 'Statements', 'Services', 'Mail', 'Alerts', and 'Logout'. Below the navigation bar, a blue banner contains the text 'Welcome to Online Banking.' on the left and login information on the right: 'Last Login: 3:04 PM CDT June 26, 2017' and 'Last Failed Login: N/A'. A thick black bar is positioned below the banner. The main content area is divided into two sections: 'Account Information' and 'Messages'. The 'Account Information' section includes a 'My Accounts' link, an 'Available Balance:' label, and a 'Current Balance:' label. The 'Messages' section features an envelope icon and the text '0 New Messages'.